



experience. knowledge. performance

Domestic Customer Repair Form

Ship To:

Contact:

(03) 5248 5809

Attention: Repairs Dept

23 Point Henry Road

repairs@vorotek.com.au

Moolap, Victoria, Australia

3224.

To expedite the repairs process, please complete the following table of product information for each device being sent into our head office and attach to your corresponding Faulty Device.

Customer Email	Email:
Your email is required for quoting.	
	Phone:
Customer Return Delivery Address	Contact Name:
	Shop:
	Street:
	Suburb:
	State:
	Postcode:
Scope Serial Number Located on the back of the Driverboard Casing on the cable	
Power Pack Serial Number Located on the back of the Power Pack, beside the belt clip	
Charger Included (please circle)	Y / N
Purchase Date (if known) (DD/MM/YY)	
Original Purchase Order Number	
<i>(if applicable)</i>	
Please describe the issue:	
VOROTEK HEAD OFFICE	YES/NO
CONTACTED?	
repairs@vorotek.com.au	If you have had communication with our Repair Department at Head Office, please ensure to include a copy of communications or notes with your faulty
03 5248 5809	device. Please also email through a photograph of the issue if you have concerns.
Warranty Status	Scope warranty period: 3 Years from the date of purchase
	Power Pack warranty period: 18 Months from the date of purchase.